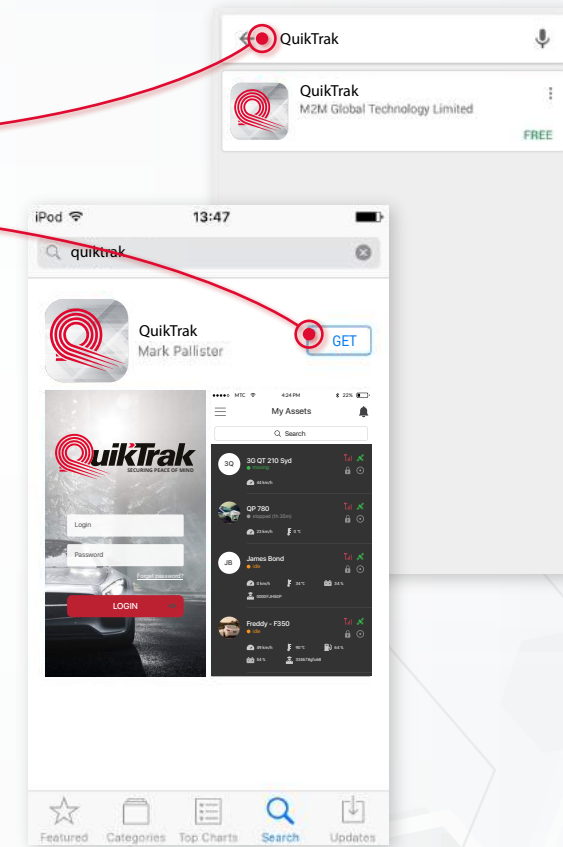# User's Manual
QuikTrak Mobile Application

Downloading the QuikTrak Mobile Application

Follow these steps to download the QuikTrak mobile application:

1. Sign in to **PlayStore** or **AppStore**;

2. Enter **QuikTrak** into the search field;

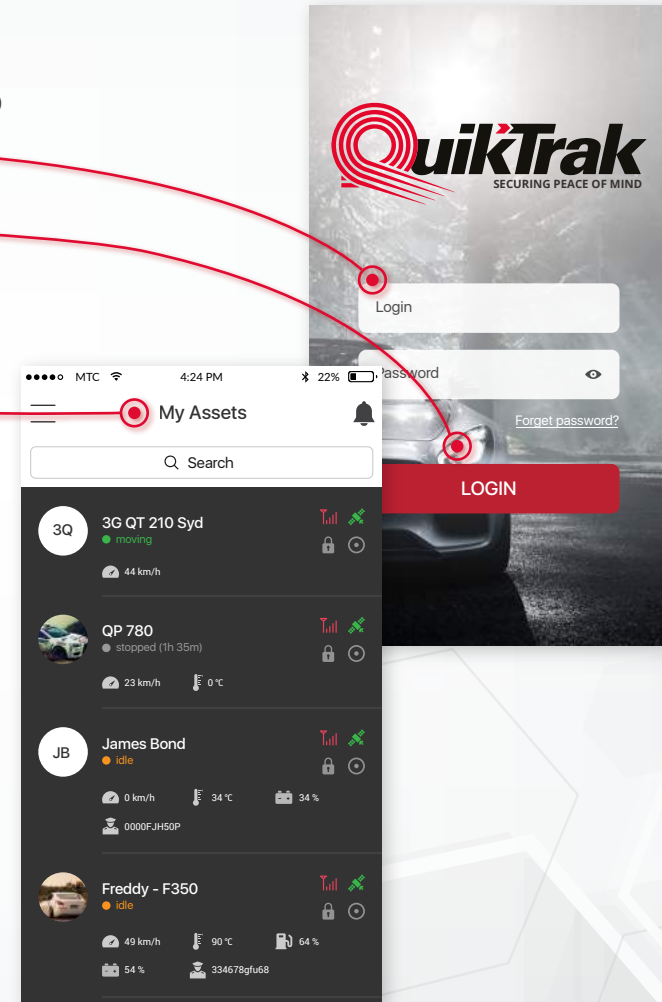3. **Install** the app on your device.

Hint and Tips:

• Turn on all permissions to ensure optimal app performance.

• The asset STATUS page will provide information for:
  - Assets current location
  - Update time and date
  - Current speed
  - Current mileage
  - Current engine hours
  - Set a geolock
  - Immobilise your asset/s
  - See whether the asset is running or not
  - Check the asset voltage (compatible systems only)
  - See idle/Stationary times

Login to Your Mobile App

Login to the app to access tracking and alarms on the go:

1. Enter your username or email into **the Login box** and your password into **the Password box**;

2. Select **Login** to enter your account;

3. Upon entering your account your **Assets** will be displayed on the home screen.

Hint:

We strongly recommend you modify the default password for maximum account security.

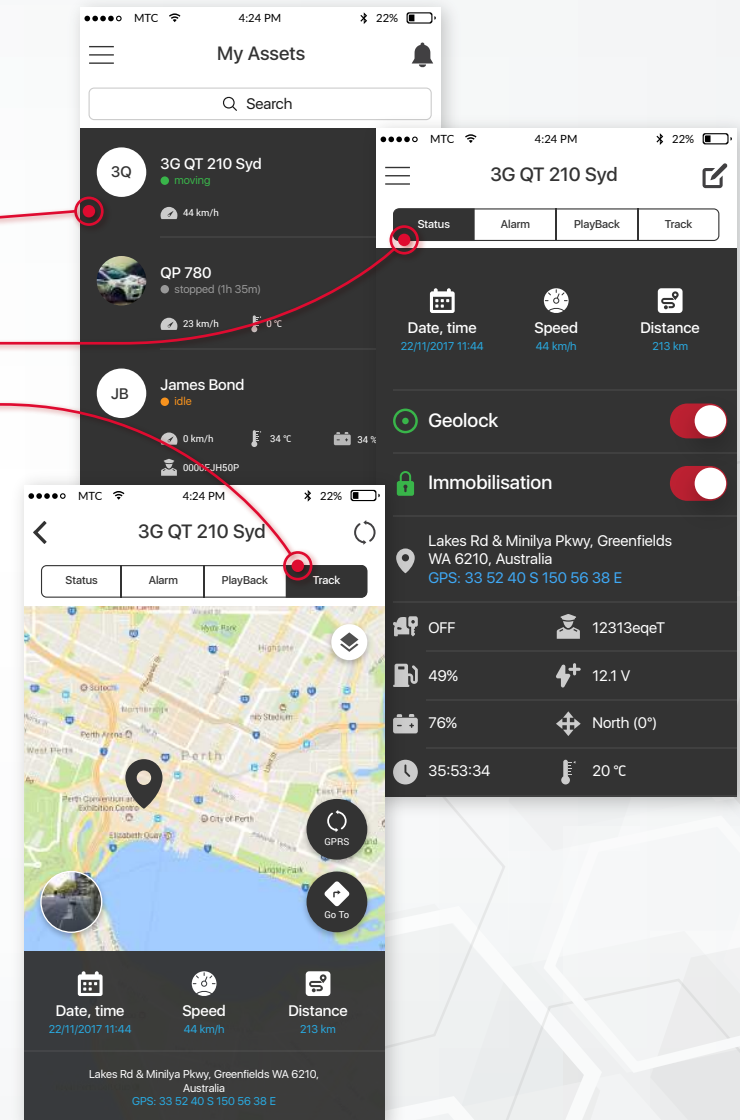# **Asset Live Location** and Update Information

Live track the location and information of your assets for up to date information:

1. Select the **Asset name**;

2. **The Status** page will provide the up to date information for the desired asset;

3. Select **the Track** option to view the location on a **Map**.

Hint:

Want live updates? Click the circle icon in the top right hand corner to turn on live updates. Please note this will DEACTIVATE once you close the app or leave this screen.
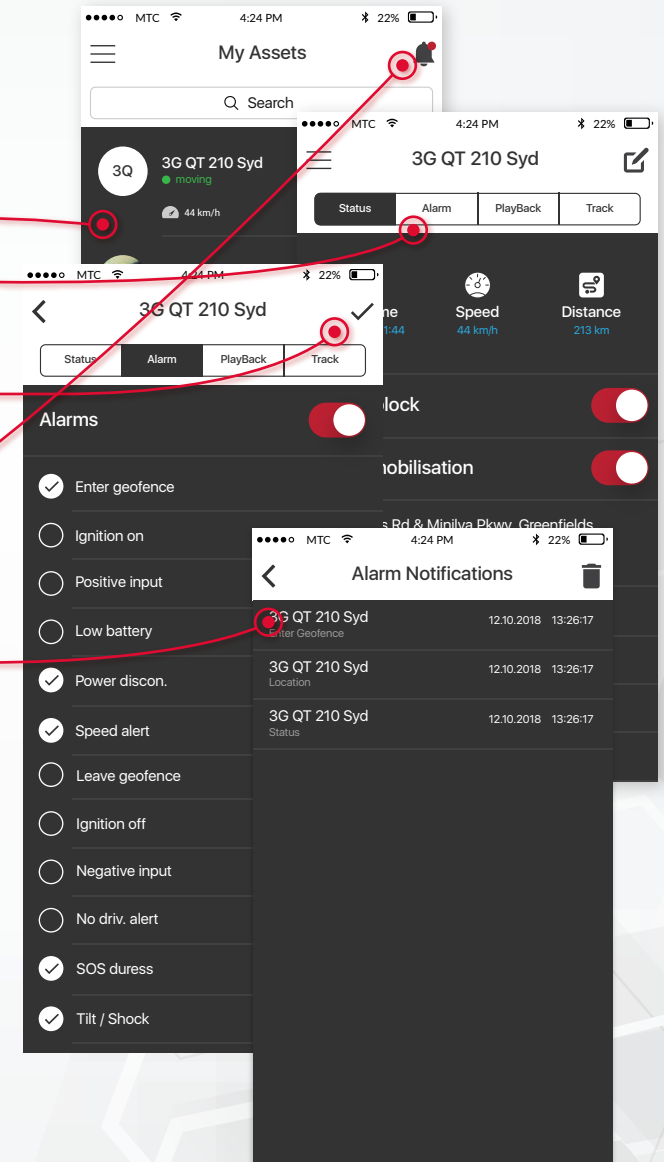
Need directions? Click on the GO TO option on the tracking page to access your mapping software.

Setting Alarm Notifications — Individual Assets

Setting alarms into only provides additional security but also a great way to track the usage of your asset/s:

1. **Select** the asset your wish to set the alarm for;⊙

2. Select **the Alarm** tab;⊙

3. In the list of alarm **Select** the desired alarms you wish to receive. Select **the Apply icon** to save the changes;⊙

4. During an alarm you will receive a Push notification, either click the notification to display the information or enter the App and select **the Bell icon;**⊙

5. This will display the notifications from the asset, **Select** the notification you wish to review.⊙

Setting Alarm Notifications — Multiple Assets
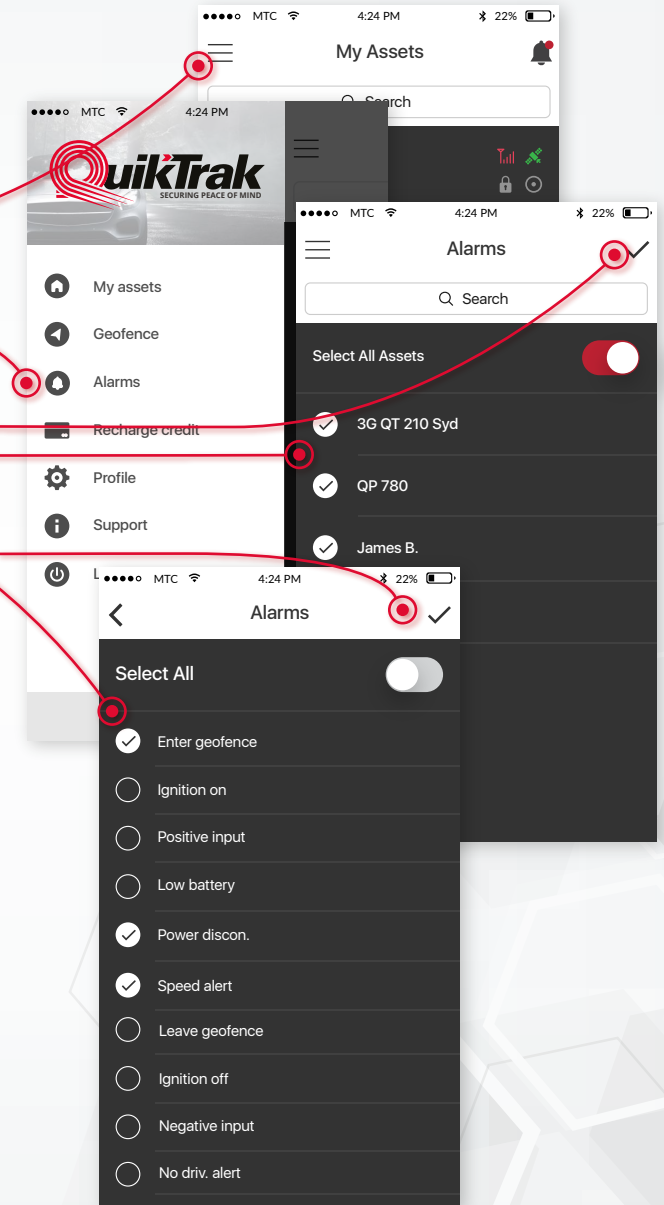
Setting alarms for a fleet has never been easier:

1. Select the **Menu** option;

2. Select the **Alarms** tab;

3. **Select the Assets** you wish for the alarm to apply to;

4. Select the **Tick** to move forward;

5. Select the **Applicable** alarms;

6. Select the **Tick to Save** the alarms.

Hint:

Not receiving audible and visual alarm notifications? Check the bellow settings:

    • Alarms are selected and turned on

    • Your settings permissions for the QUIKTRAK app are turned on – This includes banners, storage and sound notifications

    • Your mobile data is active.

Want to see your alarm log? Select the BELL icon in the top right hand corner to view all of the saved alarms. Please note if you "swipe" the alarm off the notification screen it will not save.
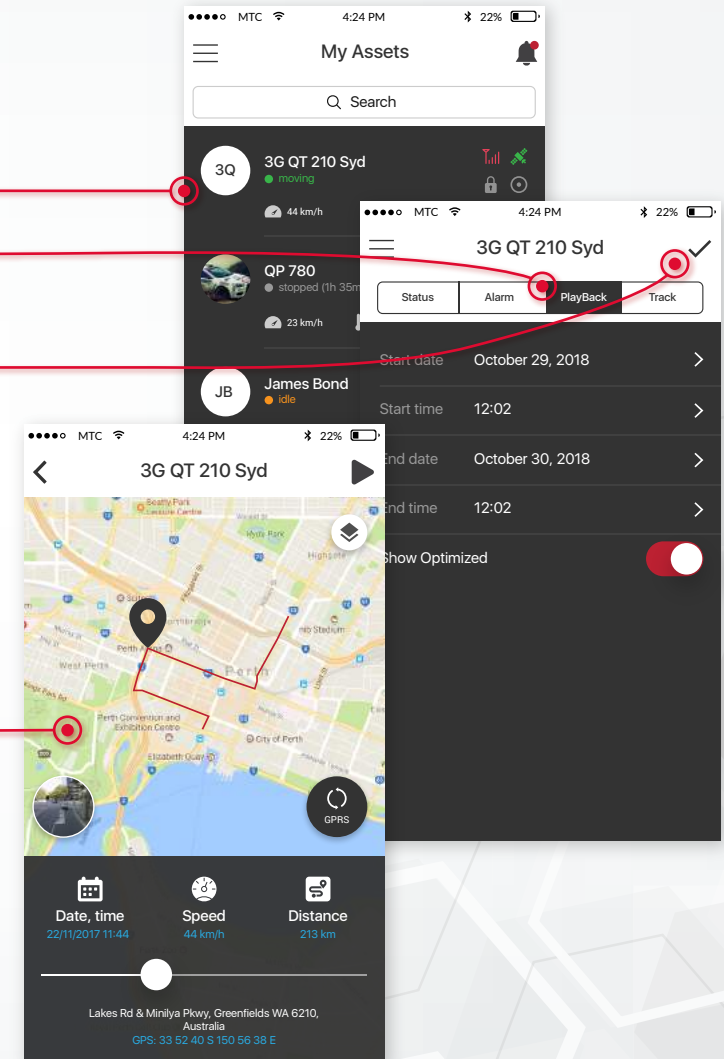
Completing a Playback

The Playback will show you the assets route, speeds, stops and statistical information:

1. Select the asset for which you want to view **the Playback**;

2. Select **the Playback** tab;

3. Set the **Start** and **End** date and times.
Click **the Apply** icon.

4. The recorded route will display on a **Map**; this will allow you to **Toggle** the desired time.

Hint:

The longer the playback the more time it may take to download the data. Access up to 30 days of playback data in one report on the WEBSITE login.
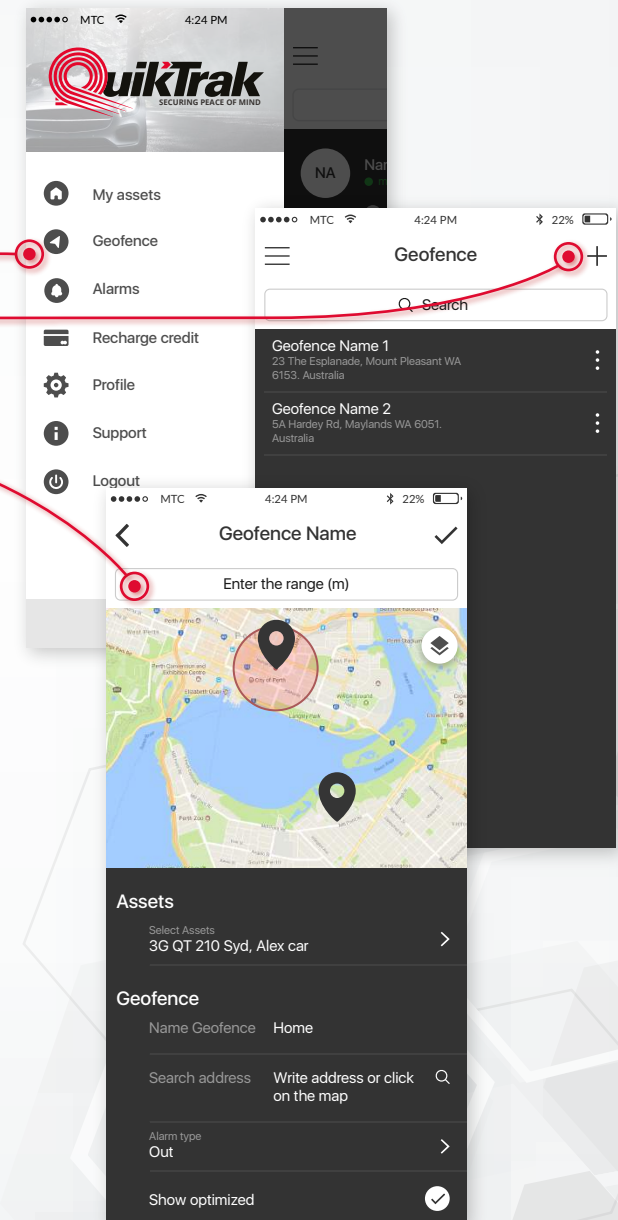
Setting Geofence

Geofences are a great way to log and receive notifications when an asset enters or leaves a designated area:

1. On the **Menu** screen, select **Geofence**;

2. In the screen that appears, select **the Plus (create) icon**.

3. **The Geofence** will display on a **Map**. Add the **Necessary** information and set the geofence **Radius**.
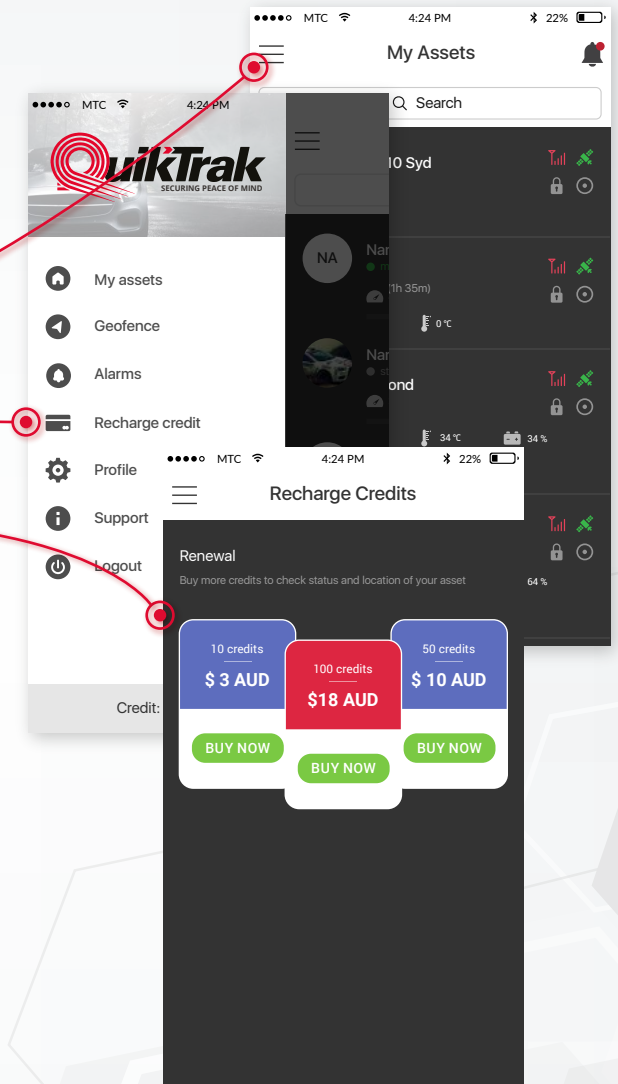
Hint:

Want to quickly secure a GEOFENCE around your assets current position? Click the GEOLOCK option on the assets STATUS page.

Recharging Credits

To recharge credits to use the IMMOBILISATION functions should it be fitted to your asset:
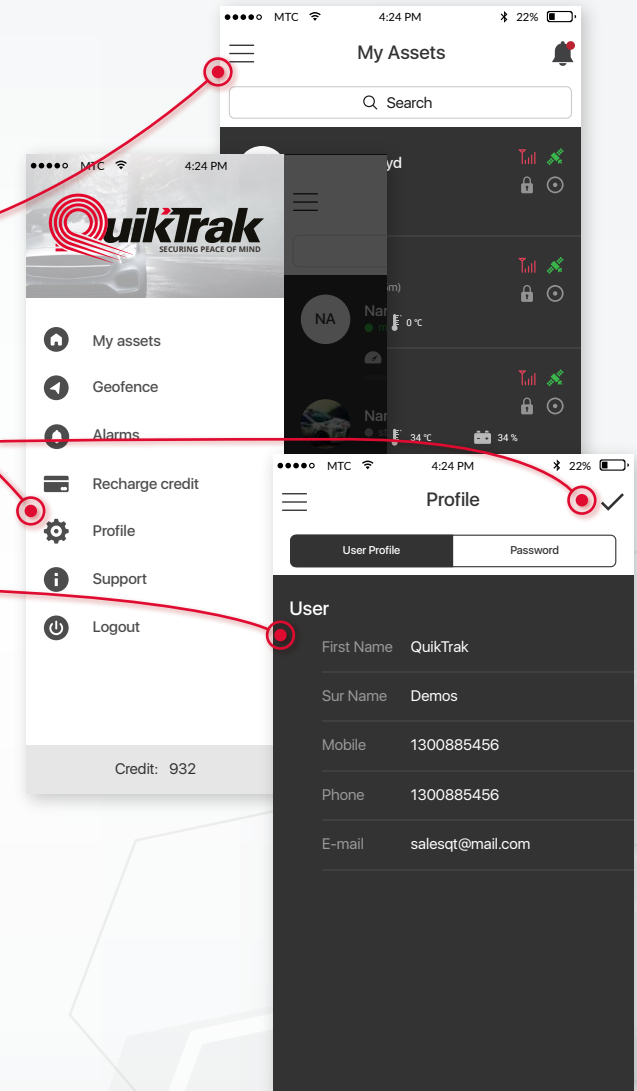
1. Select the **Menu** option;

2. Select **Recharge credits**;

3. Select the **Desired amount**, this will direct you to PAYPAL to process the payment.

Edit Your Profile

To edit your details complete this through the WEBSITE or in the APP:

1. Select the **Menu** option;

2. Select the **Profile** tab;

3. Edit the desired **Information**;

4. Select the **Tick** to save.

Hint:

HAVE AN ISSUE? LOG A TICKET

If you have an issue with the APP or device lodge an online ticket:

1. Select the MENU option;

2. Select Support, this will redirect you to the support ticketing system;

3. Enter the information and select SEND.

My Assets

Search

QuikTrak
SECURING PEACE OF MIND

My assets

Geofence

Alarms

Recharge credit

Profile

Support

Logout

Credit: 932

Profile

User Profile   Password

User

First Name   QuikTrak

Sur Name   Demos

Mobile   1300885456

Phone   1300885456

E-mail   salesqt@mail.com

Change Password

To ensure maximum account security we recommend changing your default password:

1. On the **Menu** screen, select the **Profile**;

2. Select the **Password** option;

3. Enter your **Current** password;

4. Enter your **New password** into the password and confirm password sections. Click **the Apply icon**.